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Onsitego debuts fund for service partners amid COVID-19

By ChannelDrive Bureau - April 8, 2020

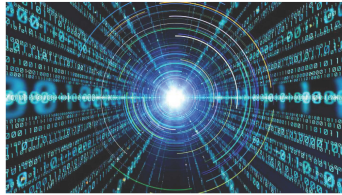


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Onsitego, an after-sales services company has recently announced the 'Onsitego Cares Fund' initiative, introduced for financial assistance to employees and service partners facing distress during the time of lockdown.

Any employee or service center staff affected by the COVID-19 pandemic in need of funds, can make use of the 'No Questions Asked' Onsitego Cares Fund.



The company is extending interest-free funds of up to Rs. 12 lacs to select service partners that can be repaid anytime. Service center staff can write to the email ID provided to them mentioning the name and reason why they would like to use the fund. Onsitego will then process the payment within 24 hours without asking any questions.

For employees, it is providing a total grant of Rs. 10 lacs. Employees earning under Rs. 40,000 are entitled to an amount of up to 7 days of pay. Onsitego highlights that this is not an advance against salary and that employees who use this fund will not have to repay later.

Speaking about the initiative, Kunal Mahipal, CEO of Onsitego said, "We are happy to support our teams and partners in any way we can during this turbulent time. We have created a fund which would be of help to those who have been affected, directly or indirectly by the COVID-19 and need financial support. Our people have always been our greatest strength and support, and I think it is important that we stand by them today when they are in need."

The Onsitego Cares Fund will be available to employees and service partners across the country till the lockdown is discontinued by the Government.

Onsitego is India's after-sales services company, transforming the ownership experience of consumer devices and appliances by delivering consistent and predictable post-purchase services.

The company provides extended warranty, annual maintenance contracts and damage protection plans for devices and appliances in partnership with India's top retailers, marketplaces and consumer finance companies.

The company has served over 6 million customers and provides service throughout India. The company was founded in 2010 and has its headquarters in Mumbai.

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